

E-00000C-11-0328

ORIGINAL

OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMM



UTILITY COMPLAINT FORM

Investigator: Tom Davis

2013 MAY -1 A 9:54

Priority: Respond Within Five Days

Opinion No. 2013 - 110526

Date: 5/6/2013
Arizona Corporation Commission

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

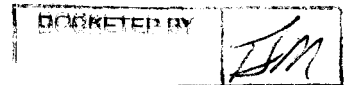
DOCKETED

MAY 7 2013

Complaint By: David

Last: Tracy

Account Name: David Tracy



Street:

Work: (000) 000-0000

City: Sedona

State: AZ Zip: 86336

is: Home

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Nature of Complaint:

OPPOSED

E-00000C-11-0328

ELECTRIC

Subject: Smart Meter Compromise

There seems to be quite a controversy in our little community (Sedona) over the use of these meters. Here is another option to consider.

Many of us are quite capable of reading our own [traditional] electric meters. We just email the reading to APS once a month, and in return APS removes the meter reading charge from our bills. We do so much electronically these days, and this trend is likely to continue, i.e.

Like paying bills and buying stuff on the internet, self check out in stores. Sending five numbers via email should be a no-brainer.

Everybody benefits under this approach. The participants receive a lower electric bill. All ratepayers experience a lower rate from the elimination of APS meter readers. APS benefits by receiving a return on investment for smart meters for non-participants, i.e. those customers who choose not to read their own meters. These non-participants pay for the convenience of a smart meter, but this charge is much less [per APS] than traditional meter reading costs so these folks have a lower net bill. Lastly, we all practice sustainability, i.e. avoiding the disposal costs for millions of perfectly adequate, functioning meters.

I would volunteer to participate in a test program. Your thoughts ?

David Tracy

End of Complaint

2013-11-10 10:11:13

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

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Investigator's Comments and Disposition:

Entered for the record and docketed in E-00000C-11-0328

CLOSED

End of Comments

Date Completed: 5/6/2013

Opinion No. 2013 - 110526
